

Feedback comments from David Gurteen Knowledge Café Workshops

"He's the king of knowledge cafés. The model of knowledge sharing. The architect of the world's most friendly knowledge website. ... He is one of the world's most respected knowledge experts."

The Knowledge June 08

"It was yet another truly excellent Gurteen Knowledge Cafe and I really do not know what I would do for personal learning if I did not go to these. Thanks again David!"

Posted by Ham Life 29/4/09

"To me it was interesting to observe how much you can learn from others by listening as well as sharing - in a discussion and not a debate!! I mean I've been to a lot of seminars and conferences where in the normal setting, you are exposed to the PowerPoint Syndrome in a lecturer way. In the Knowledge Café concept, you are participating instead of being a passive victim of others knowledge. I can tell you: you learn a lot more!"

Posted by RennyBA May 09

"Particular mention must be made to the concept of the "knowledge cafe". As pioneered by David and taught to my staff, it has led to a dramatic improvement in terms of inter-team dialog, collaboration and knowledge sharing. Many internal work processes are now being overhauled for the better as a result of these knowledge cafes and we have seen an explosion of new ideas and initiatives on the part of staff at all levels of the organization. Simply put, the knowledge cafe format has empowered all our staff to speak up and take the initiative in ensuring the successful development of the ISN."

I would like to end by praising David Gurteen himself, both as an instructor and as an individual. In the months since our first acquaintance, I have gotten to know David quite well. As an instructor and conference facilitator his style is in the tradition of all the best teachers - thorough, stimulating and effective, with a delivery that is suited to any audience, regardless of background or experience. As an individual he is passionate about his work and the ideas that inform the discipline he works in. I found him to be patient, tolerant and open to new ideas and the opinions of others. It is these traits above all that make him perfectly suited to the work of teaching and consulting on the discipline of knowledge management."

Chris Pallaris Chief Editor International Relations and Security Network (ISN) Center for Security Studies, Swiss Federal Institute of Technology Zurich

Feedback from Knowledge Cafe workshops

- *Engaging event and good to try being a participant in a Knowledge Café and then take a facilitator's view. Also some interesting theoretical ideas to have a think about.*
- *David's style suits me perfectly! A most enjoyable and interesting day. Thanks very much.*
- *I enjoyed David's style of facilitation. I found the café session particularly useful as a way of showing how it could work.*
- *A great conversation*
- *Simple and effective.*
- *A good introduction to the topic including showing how to action/run a knowledge café.*
- *Very interesting. Has been a great help and has provided me with many ideas.*
- *Fantastic style - very open and non-threatening. Content was great.*
- *The style was informal which allowed all delegates to participate in conversation. Felt you could express your views without being judged."*
- *Very interesting. Has been a great help and has provided me with many ideas. [David] gets the most out of the attendees.*